

For immediate release

July 20, 2016

Door-to-door fraudsters attempting to gain access to homes while posing as ENMAX employees

Calgary, Alta. – ENMAX is warning Calgarians about two individuals in the Dover area who are attempting to gain entry to homes by posing as ENMAX employees.

The men in question have approached several area homes, falsely stating that they are there to complete 'efficiency checks' and need to look at a homeowner's furnace. They go on to indicate that ENMAX previously sent out a letter advising of their visit and therefore must be given access.

"ENMAX has seen a recent increase in phone scams as well," said Doris Kaufmann Woodcock, ENMAX spokesperson. "But as troubling as that is, it's even more concerning that someone's safety could be jeopardized. We want people to know that anyone attempting to gain entry to a home in this way is not a representative of our company and should not be allowed in."

With the exception of meter readers, ENMAX does not send employees door-to-door. Though the vast majority of electrical meters are located outdoors, some residents may have their meter situated within their home. In this case, homeowners may wish to submit a monthly read of their meter by sending ENMAX a photograph or an email with their usage details instead. Those interested in this option can call our Customer Care Centre at 310-2010 for more information.

Other legitimate ENMAX representatives that work in communities also include crews working on electrical equipment.

ENMAX is working closely with Calgary Police on this matter who recently issued a [news release](#) on a similar situation. Anyone with information or who has experienced a similar incident is encouraged to contact police immediately at 403-266-1234.

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ENMAX Corporation, through its subsidiaries, makes, moves and sells electricity to residential, small business and large commercial customers and is headquartered in Calgary, Alberta, with offices in Edmonton. ENMAX Power Corporation owns and operates transmission and distribution infrastructure in Calgary and ENMAX Energy Corporation owns diverse electricity generation facilities throughout the province. Since 2007, ENMAX has been named one of Alberta's Top Employers. ENMAX Energy is currently the retailer of choice for both The City of Calgary and The City of Edmonton.

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