

NEWS RELEASE



For immediate release

August 24, 2018

Fraudsters target Calgary small businesses in phone scam

Calgary, Alta. – ENMAX would like to warn small businesses of a phone scam currently circulating in the Calgary area.

This scam involves customers receiving a fraudulent call claiming to be from ENMAX. The caller says the customer owes an outstanding balance and threatens to cut power unless an immediate payment is made, often through an unusual form of payment such as Bitcoin or pre-paid credit cards.

If you receive a suspicious phone call of this nature, hang up and do not provide any information. ENMAX does not contact customers in this manner and does not disconnect power without first working with customers through an established and appropriate notification process.

If you are concerned about your ENMAX account status, please call 310-2010. For more information on utility scams in Calgary, you can also visit www.enmax.com/avoid-scams.

ENMAX is part of Utilities United Against Scams, a group of North American utility companies who have joined to safeguard customers from fraud.

-30-

ENMAX Corporation, through its subsidiaries, makes, moves and sells electricity to residential, small business and large commercial customers and is headquartered in Calgary, Alberta, with offices in Edmonton. ENMAX Power Corporation owns and operates transmission and distribution infrastructure in Calgary and ENMAX Energy Corporation owns diverse electricity generation facilities throughout the province. ENMAX Energy is currently the retailer of choice for both The City of Calgary and The City of Edmonton.

Media contact:

Gina Sutherland, Media Relations Specialist

403.689.6150 (media line)

mediaroom@enmax.com