



## **Company Overview**

ENMAX operates across the energy value chain – as a regulated wires company and a competitive power generator and energy retailer. We power the potential of people, businesses and communities by safely and responsibly providing electricity and energy services in a way that matters to them now and in the future. We are a leader in Canada for system reliability and the top retailer for both energy and solar in the province of Alberta.



**229 km** transmission lines **8,301 km** distribution lines

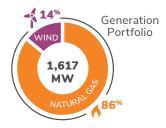


in EBITDA

**1,800** employees

**\$50 M** dividend declared to our shareholder 969,275 retail metered customer locations in Alberta

19,668 GWh electricity sold



ENMAX facts as of 2018

## **Our Values**

SAFETY	INTEGRITY	ACCOUNTABILITY	SERVICE	TEAMWORK	AGILITY	INNOVATION
Nobody gets hurt	Do what's ( right with courage and conviction	Own it	Act with others in mind	Together, we are better and stronger	Adapt and act	Aim high and create possibilities

## Highlights for 2018

- Achieved strong safety performance, with a total recordable injury frequency (TRIF) of 0.71.
- Delivered on our commitment to customer service, achieving 85.9 per cent customer satisfaction, up from 82.2 per cent in 2017.
- Invested \$228 million in Calgary's electricity system infrastructure and continued to deliver industry-leading reliability.
- Maintained our position as one of Alberta's leading solar retailers, having installed 50 per cent of Alberta's grid-connected solar.
- Contributed to our communities, volunteering more than 4,000 hours with community partners and contributing more than \$3.8 million in cash, in-kind and employee donations to community organizations.

## Awards and Recognition

One of Alberta, Canada's Top Employers Corporate Knights' Best 50 Corporate Citizens in Canada for 10 consecutive years Canadian Energy Association (CEA) Gold President's Award for Safety Excellence CEA Award of Excellence in Innovation - Shepard Energy Centre and District Energy Centre

Numbers shown in Canadian dollars.

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in <u>enmax</u>

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