



UTILITY WORK IN YOUR COMMUNITY

SEPTEMBER – NOVEMBER 2020

Ref #21276620

WHAT'S HAPPENING?

ENMAX Power Corporation is upgrading the electrical services in your area in order to provide ongoing reliable power for you and your community. ENMAX Power will install new cables on several kilometres of existing overhead distribution lines to accommodate both current and future electricity needs. We will be replacing some of the existing distribution poles and anchor supports located in City-owned alleyways and boulevards adjacent to your residence.

WHERE?

This work will occur within City-owned boulevards between the following locations:

- Tache Avenue NW and Northmount Drive NW
- Thorncliffe Drive NW and 4 Street NW

Please note, property access may be required in order to perform this work, including access to fenced yards. Please contact our Customer Relations team via phone or email upon receipt of this letter if you have any questions or concerns prior to property access.

WHEN?

Construction is scheduled to begin **September 30, 2020** and will continue for approximately two months. Crews will be working Monday to Friday, from 7:00 a.m. until 4:00 p.m. Weekend work may be required.

WHAT CAN I EXPECT DURING CONSTRUCTION?

VISUAL

Please expect the following equipment on-site:

- ENMAX vehicles, bucket trucks and associated utility equipment
- Construction barricades; safety fencing

Restoration of ground conditions will take place following this work, which may include seed and loam and/or asphalt (if applicable).

TRAFFIC ACCOMODATIONS

- **Alleyway access may be restricted during construction**
- **Street parking may be limited when crews are replacing electrical infrastructure along roadways**
- **Please ensure the area surrounding our utility equipment is clear of obstructions**

NOISE

There may be an increase in noise and/or minor vibrations during construction activities. Please be advised we comply with the City of Calgary's Community Standards Noise Bylaw. In the event we are required to temporarily exceed these levels, necessary permits are obtained from the City.

POWER SUPPLY

A power outage will be required to facilitate this work. A notification will be sent to you in advance with the date and time of the outage. This notice will address any outage related questions you may have. Please note that alleyway access will be restricted the day of the outage.

TREE TRIMMING

Trees growing too close to overhead lines will be trimmed to maintain safe minimum clearances from power lines, as set out in the Alberta Electrical Utility Code. Tree trimming in your area commenced April 27, 2020. Additional tree trimming may be required.

MAP *(The work areas indicated below are approximates only and not to scale)*



OUR COMMITMENT

ENMAX is committed to being a responsible corporate neighbour in the communities we serve. This commitment includes responding to public concerns and inquiries to allow for meaningful project dialogue. This allows us to deliver value-driven service in a responsible and accountable manner.

We appreciate your cooperation while we continue to provide reliable power to all Calgarians.

QUESTIONS?

If you have any questions about this work, please contact our Power Customer Relations team at 403-514-3990 or email powercustomerrelations@enmax.com.

**Please note that ENMAX makes every effort to work within the schedule, as indicated above. At times, unforeseen circumstances may prevent us from carrying out the work as planned. We kindly ask for your understanding if additional time is required.*