

## Meter reader safety



Each month, ENMAX meter readers go to Calgary residences and businesses to read electricity and water meters.

Getting actual meter readings helps retailers ensure that bills are as accurate as possible.



## Meter reader safety



There are approximately 475,000 electricity meters and 360,000 water meters in Calgary.

ENMAX employs 66 meter readers who work at least five days a week in all types of weather, walking approximately 145 million combined steps a year.



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Many things create safety hazards for meter readers, including hoses buried beneath snow in the winter to wasp nests under decks in the summer.

# we're on for you"

## Meter reader safety



All Calgary households and building operators can help prevent injuries to meter readers by:

- Ensuring gates open and close easily
- Clearing **sidewalks** and your yard of cords, sports equipment and tools
- Neatly stacking materials such as firewood
- Clearing snow and ice from sidewalks to the bare concrete and adding sand or salt to slippery areas
- Keeping dogs inside or in a dog run if you're not home



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Whether your meters are located inside or outside, you can help ensure a clear line-of-sight to your electricity and water meter by removing clotheslines, foliage and other obstructions.



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If a meter reader can't access or read your meters, we'll ask you to address the issues preventing a read. This can mean providing safe access or having you call in your own meter reading.