

Municipal Services for The City of Calgary

Bill Guide

Summary of Your Bill



THE CITY OF CALGARY STATEMENT
123 MAIN ST SW
CALGARY AB T3H 0L1

PAGE 1 OF 4
Account Number: 501000000
Current Bill Date: 2018 February 08

| | | | | | | | | | | | | | | | | | | | | | | | |
|---|------------------------|-----------|--|--------------|-----------------------|---------|---------------------------------|----------|--|----------|----------------------------|----------|--------------------------|----------|-----------------------|------------------|-----------------|---------|-----------------------------|-----------|------------------------|-----------|--|
| <p>3 \$ Total Amount Due.....\$ 139.91 If payment is received after 2018 March 12, the following late payment fees will apply: A one-time late payment fee of 3.25% on Current Charges.</p> <p>4 Summary of Your Account</p> <p>Previous Charges and Credits</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 80%;">Previous balance</td> <td style="text-align: right;">\$ 242.37</td> </tr> <tr> <td>Payment we processed on JAN 31. Thank you.....</td> <td style="text-align: right;">\$ 242.37 CR</td> </tr> <tr> <td>Balance Forward</td> <td style="text-align: right;">\$ 0.00</td> </tr> </table> <p>5 The City of Calgary Charges</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 80%;">Water Treatment and Supply.....</td> <td style="text-align: right;">\$ 45.75</td> </tr> <tr> <td>Wastewater Collection and Treatment.....</td> <td style="text-align: right;">\$ 54.43</td> </tr> <tr> <td>Stormwater Management.....</td> <td style="text-align: right;">\$ 15.43</td> </tr> <tr> <td>Waste and Recycling.....</td> <td style="text-align: right;">\$ 24.30</td> </tr> <tr> <td>Subtotal</td> <td style="text-align: right;">\$ 139.91</td> </tr> <tr> <td>Total GST</td> <td style="text-align: right;">\$ 0.00</td> </tr> <tr> <td>Total Current Charges</td> <td style="text-align: right;">\$ 139.91</td> </tr> <tr> <td>Total Amount Due</td> <td style="text-align: right;">\$ 139.91</td> </tr> </table> | Previous balance | \$ 242.37 | Payment we processed on JAN 31. Thank you..... | \$ 242.37 CR | Balance Forward | \$ 0.00 | Water Treatment and Supply..... | \$ 45.75 | Wastewater Collection and Treatment..... | \$ 54.43 | Stormwater Management..... | \$ 15.43 | Waste and Recycling..... | \$ 24.30 | Subtotal | \$ 139.91 | Total GST | \$ 0.00 | Total Current Charges | \$ 139.91 | Total Amount Due | \$ 139.91 | <p>6 Need help? Phone: 310-2010 Toll Free Outside Alberta: 1-877-671-7111 Online: enmax.com/contact-us Monday to Friday 8:00 a.m. to 8:00 p.m. Saturday 8:00 a.m. to 4:30 p.m. Sunday Closed.</p> <p>OUTAGES & EMERGENCIES 24 Hours Water/Wastewater: The City of Calgary: 311 DISTRIBUTION SERVICES INQUIRIES Water/Wastewater: The City of Calgary: 310-2010</p> <p>METER READINGS Water/Wastewater: The City of Calgary: 403-662-3250</p> <p>7 Important Notices</p> |
| Previous balance | \$ 242.37 | | | | | | | | | | | | | | | | | | | | | | |
| Payment we processed on JAN 31. Thank you..... | \$ 242.37 CR | | | | | | | | | | | | | | | | | | | | | | |
| Balance Forward | \$ 0.00 | | | | | | | | | | | | | | | | | | | | | | |
| Water Treatment and Supply..... | \$ 45.75 | | | | | | | | | | | | | | | | | | | | | | |
| Wastewater Collection and Treatment..... | \$ 54.43 | | | | | | | | | | | | | | | | | | | | | | |
| Stormwater Management..... | \$ 15.43 | | | | | | | | | | | | | | | | | | | | | | |
| Waste and Recycling..... | \$ 24.30 | | | | | | | | | | | | | | | | | | | | | | |
| Subtotal | \$ 139.91 | | | | | | | | | | | | | | | | | | | | | | |
| Total GST | \$ 0.00 | | | | | | | | | | | | | | | | | | | | | | |
| Total Current Charges | \$ 139.91 | | | | | | | | | | | | | | | | | | | | | | |
| Total Amount Due | \$ 139.91 | | | | | | | | | | | | | | | | | | | | | | |

00000140020011_L2.1.2 Tear off here



Return this portion with your payment.
Payable at most financial institutions.

Total Amount Due **\$139.91**

000013991 000013991 0000010000003 15

8

L=0000
Calgary Muni only
123 MAIN ST SW
CALGARY AB T3H 0L1

+0606001

Amount of Payment
\$

Account Number: 501000000

0001

| Item | Description |
|------|--|
| 1 | Name of the account holder and the service address for this statement. |
| 2 | Your ENMAX Energy account number, along with the date your bill was printed. |
| 3 | The total amount due for payment and payment due date. Late payment fees are applied to your account if payment is received after this date. |
| 4 | The balance of your last statement and any payments that we have received. |
| 5 | Summary of new The City of Calgary charges for this billing period. |
| 6 | Telephone contact information for customer care, outages and emergencies, distribution services and meter readings. |
| 7 | ENMAX Energy will post new messages monthly regarding your account in this space. |
| 8 | The address where statements and correspondence are mailed, if applicable (may differ from the service address). |

Municipal Services for the City of Calgary



THE CITY OF CALGARY STATEMENT
 11111 CALGARY BLVD NE
 CALGARY AB T2K 4A4

PAGE 4 OF 6
 Account Number: 510000000
 Current Bill Date: 2019 September 17

The following services are provided by The City of Calgary. All revenue from these services go to The City of Calgary. For more information, visit calgary.ca.

1 **11111 CALGARY BLVD NE, CALGARY AB T2K 4A4**

2 **WATER TREATMENT AND SUPPLY**
 Pays for the cost of treating and delivering drinking water

| DAYS BILLED: | 33 | RATE | PREVIOUS READING | DATE | PRESENT READING | DATE | READ TYPE | MULT | USE(m3) |
|--------------|------------|-------|------------------|--------|-----------------|--------|-----------|---------|---------|
| METER #: | 8011111111 | WCRCM | 739.000 | JUL 27 | 783.000 | AUG 28 | Actual | 1.00000 | 24.000 |

3 **New Charges**

4 Water Charge 24.000 m3 @ \$ 1.6652000 / m3 \$ 39.96
 (Jul 27 to Aug 28)

5 Water Service Charge \$ 16.86

6 **Summary** \$ 56.82

7

9 **WASTEWATER COLLECTION AND TREATMENT**
 Pays for the cost of collecting and treating wastewater

New Charges

Wastewater Charge (24.000 m3 x 0.9) = 21.600 m3 @ \$ 1.6502000 / m3 \$ 35.64
 (Jul 27 to Aug 28)

* water usage is multiplied by 0.9 to reflect that, on average, 90% of treated water is returned to the wastewater system over a 12-month period.

Wastewater Service Charge \$ 28.26

Summary \$ 63.90

10 **STORMWATER MANAGEMENT**
 Pays for the costs to ensure reliable street drainage, flood protection and river health

New Charges

Stormwater Service Charge \$ 16.56

Summary \$ 16.56

11 **WASTE AND RECYCLING**

DAYS BILLED: 31
BLUE CART PROGRAM CHARGE: \$8.80 PER 30 days

New Charges

Blue Cart Program Charge (31 days @ \$ 0.2833 / day) \$ 8.78
 (Aug 1 to Aug 31)

BLACK CART PROGRAM CHARGE: \$6.85 PER 30 days

New Charges

Black Cart Program Charge (31 days @ \$ 0.1633 / day) \$ 5.06
 (Aug 1 to Aug 31)

GREEN CART PROGRAM CHARGE: \$8.65 PER 30 days*

New Charges

Green Cart Program Charge (31 days @ \$ 0.2167 / day) \$ 6.72
 (Aug 1 to Aug 31)

Total \$ 20.56

12 **THE CITY OF CALGARY MESSAGE CENTRE**

Effective January, 2019, the way you pay for waste services is changing to ensure you know the full program costs. On your ENMAX utility bill, you will see changes to the service descriptions and a monthly billing difference as we change property tax supported program costs to user fees. Visit Calgary.ca/cartfee.

Help keep Calgary's storm drains clear of ice and snow this winter. It will keep the storm water off the streets, making them safer for cars and pedestrians. Visit Calgary.ca/stormdrains for more information.

000001-000006 1_3_1 2

| Item | Description |
|------|---|
| 1 | This is the Service Address for this bill. |
| 2 | These charges pay for the treatment and delivery of the water used in your home. Usage is measured and recorded by your water meter. |
| 3 | Days Billed shows the number of days for which you're being billed. This can vary as meters aren't always read on the same day each month. Meter Number is the meter inventory number. You can look at your meter to confirm that it corresponds with the number on your bill. |
| 4 | The previous and present meter readings and dates that represent the time and usage your electricity was billed for. |
| 5 | Read Type indicates if it was an actual meter reading or estimated based on past usage. If you've received an estimate and would like to submit a reading click here . |

| | |
|-----------|---|
| 6 | This is your total water usage measured in cubic meters (m3). |
| 7 | A graph is provided to help you monitor water usage month over month. |
| 8 | <p>The Water Charge is based on your total water usage recorded by your meter. Pays for drawing water from the river, treating and delivering it to your home/business.</p> <p>The Water Service Charge is a fixed charge that pays for services including meter reading, billing, meter repairs and fire protection.</p> |
| 9 | <p>Wastewater Collection and Treatment pays for collecting and safely treating the water you produce from flushing toilets, draining sinks and bathtubs, and then returning it to our rivers.</p> <p>The Wastewater Charge is for treating the wastewater before it is pumped back into the river. This number is a percentage of your total water usage.</p> <p>The Wastewater Service Charge is a fixed charge that pays for the infrastructure to collect wastewater from your home and deliver it to the treatment plants, and for billing.</p> |
| 10 | The Stormwater Service Charge is a fixed charge that pays for collecting and managing water from rain or snow/ice melt and the infrastructure to move it to the nearest river or creek. |
| 11 | <p>The Blue Cart Program Charge is a 30-day charge that is used to pay for the blue cart recycling program costs, including collection and processing.</p> <p>The Black Cart Program Charge is a 30-day charge that is used to pay for the black cart waste program costs, including collection, processing and disposal.</p> <p>The Green Cart Program Charge is a 30-day charge that is used to pay for the green cart food and yard waste program costs, including collection and processing.</p> |
| 12 | You'll find helpful information here, from tips on saving water to ways you can help protect our rivers. |