



ENMAX POWER CORPORATION

DISTRIBUTION TARIFF

Terms and Conditions
Fee Schedule

Effective January 1, 2023



This Schedule forms part of EPC's Distribution Tariff Customer Terms and Conditions and applies to all Electricity Services supplied under that Tariff.

The fees contained in this Schedule are non-refundable and are charged in all circumstances where we have provided the service associated with the fee or the conditions for charging the fee have been met.

1. Customer Requested Temporary De-Energization No Charge

We do not charge a fee where a **Customer** requests temporary **De-Energization** of a **Site**.

2. Re-Energization after Customer Requested Temporary De-Energization \$153.00 per hour

This fee applies to a **Customer** who requests **Re-Energization** of a **Site** after a temporary **De-Energization** of that **Site**.

3. Urgent Re-Energization \$135.00 per request

This fee applies when a **Retailer** requests an Urgent, Priority Code 1 **Re-Energization**, including the removal or de-activation of a **Load Limiting Device**. The fee is charged to the requesting **Retailer**.

4. Permanent De-Energization No charge

We do not charge a fee where a **Site** is permanently **De-Energized** and our **Facilities** are permanently removed.

5. Financial De-Energization \$54.00 per request

This fee applies to a **De-Energization** request from the **Default Supplier** or **Regulated Rate Provider** due to non-payment of a **Customer** account. We may choose to install or activate a **Load Limiting Device** due to seasonal, safety or other reasons. This fee also applies to a request from the **Default Supplier** or **Regulated Rate Provider** to remove or de-activate a **Load Limiting Device** and fully **De-Energize** the **Site**. The fee is charged to the requesting **Default Supplier** or **Regulated Rate Provider**.

6. Re-Energization after Financial De-Energization \$54.00 per request

This fee applies to a **Re-Energize** request from a **Default Supplier** or **Regulated Rate Provider** for a **Site** that was fully **De-Energized** or a **Load Limiting Device** installed or activated for financial reasons. The fee is charged to the requesting **Default Supplier** or **Regulated Rate Provider**.

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7. Delivery of Cut-Off Warning Notice **\$54.00 per notice**

This fee applies to a request from a **Default Supplier** or **Regulated Rate Provider** to deliver a cut-off warning notice at a **Site** where either the **Site** will be cut-off for financial reasons or the **Customer** needs to be warned of impending cut-off due to vacancy. The fee is charged to the requesting **Retailer**.

8. Extra Service Trip **\$83.00 per trip**

This fee applies when an extra service trip to a **Site** is required, after the initial **Energization** request failed as a result of deficiencies related to **Your Equipment**, unsafe conditions or non-compliance with codes and our **Metering Standard**. The fee is charged to the **Retailer** who enrolled the site.

9. Meter Field In Situ Test **\$211.00 for Self-Contained Meter**
\$270.00 for Instrument-type Meter

This fee applies when we test a **Meter** at the request of a **Retailer** or **Customer**. The fee is charged only if the accuracy of the **Meter** is found to be within the limits allowed by Measurement Canada. The fee is charged to the **Retailer** that enrolled the **Site**, where applicable.

10. Off-Cycle Meter Reading **\$56.00 per request**

This fee is applied when a **Retailer** requests that an off-cycle **Meter** reading be performed. The fee is charged to the requesting **Retailer**.

11. Interval Data Request - HUF Format **\$0.00 per Site – per request**

We do not charge a fee when a **Retailer** or another **Party** authorized by the **Customer** requests **Interval Meter** data for a period of no more than 425 calendar days from date of request, limited to one annual request per **Site** by either a **Retailer** or any other **Party** authorized by the **Customer**. Additional requests made during the subsequent 12 months are considered to be a non-standard data request and are subject to an additional fee as shown below, unless we waive that fee.

12. Cumulative Data Request, HUF Format **\$0.00 per Site – per request**

We do not charge a fee when a **Retailer** or another **Party** authorized by the **Customer** requests cumulative **Meter** data for a period of no more than 425 calendar days from date of request, limited to one annual request per **Site** by either a **Retailer** or any other **Party** authorized by the **Customer**. Additional requests made during the subsequent 12 months are considered to be a non-standard data request and is subject to an additional fee as shown below, unless we waive that fee.

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13. Non-Standard Interval Data Request **\$126.00 per hour**

This fee is applied when a request is made for interval data that is not provided in HUF format. These requests will be billed in hourly increments, with a minimum one-hour charge.

14. Non-standard Data Request - All Other Requests **\$126.00 per hour**

This fee is applied when a request is made for non-interval data that is not provided in HUF format. These requests will be billed in hourly increments, with a minimum one-hour charge.

15. Customer Requests - Off Hours **\$323.00 per hour**

This fee applies when work is scheduled at the request of either the **Customer** or us. A **Customer** that requires work to be scheduled outside of our normal business hours (Monday to Friday, 7:00 a.m. to 4:00 p.m.) will be required to pay this fee. Off hours service calls are subject to the availability of personnel to respond to the service call.

16. Dishonoured Payments **\$23.00**

This fee applies to all dishonoured cheques or other payment dishonoured, rejected or reversed by any financial institution for any reason.

17. Meter Upgrade **\$118.00 per hour for one person/one truck (single phase)**
\$237.00 per hour for two people/one truck (multi phase)

This fee applies for the time associated with **Meter** upgrades. The **Customer** is also responsible for the cost of materials including the **Meter**.

18. Penalty for Late Payment **3.55% of the total current charges**

This fee applies to **Retailers** or **Customers**. A one-time penalty charge of 3.55% will be applied no less than 25 days following the payment due date indicated on the bill to total current charges outstanding.

19. Inspection **\$210.00 per hour**

This fee applies when an inspection of a **Customer's Site** is required, subject to a signed **Primary Metered Service Agreement**. The **Customer** is also responsible for the cost of remedying any deficiencies found through the inspection.

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