

# Versant Power 2021 ESG Highlights

Versant Power is a regulated electricity transmission and distribution utility in the state of Maine, owned by ENMAX Corporation. As the second-largest utility in the state, we provide electricity and customer care services to residential, commercial and industrial customers.

Versant Power is fully regulated by the Maine Public Utilities Commission and the Federal Energy Regulatory Commission. Below is a selection of highlights from our activities included in ENMAX's [2021 ESG Report](#) which illustrates some of our environmental, social and governance (ESG) accomplishments.

## OPERATIONS

SERVED

**>160,000**

customers in northern and eastern Maine



MAINTAINED  
**1,270 MILES**  
of transmission  
lines and

**6,090 MILES**  
of distribution lines



ACROSS A

**10,400 SQUARE MILE**  
service territory



IMPROVED ALL  
**RELIABILITY METRICS**  
over the last few years

INVESTS

**>\$70 MILLION USD**

annually to maintain and improve  
Maine's electricity system

## ENVIRONMENT

SUPPORTED

**>200**

distributed generation  
projects



INVESTS

**\$10.5 MILLION USD**  
annually on tree and  
vegetation management  
to protect our wires and  
maintain the reliability  
of our power deliveries

Increasingly  
used drones to  
provide top-down  
inspections on the  
**>900 MILES** of  
transmission lines  
within our right  
of ways



Designed and built osprey  
nesting platforms to protect  
**BIRDS** that tend to nest  
around our transmission  
and distribution wires

## SOCIAL



Achieved an exceptional  
safety record of **ZERO**  
lost time incidents and  
measured a **0.67** total  
recordable incident rate

**32**

individuals currently  
enrolled in our in-  
house four-and-a-half-  
year apprenticeship  
program for line  
workers



**454**

employees currently  
at Versant Power

## ENERGY AFFORDABILITY

Supported vulnerable customers  
through our *Low Income Assistance  
Program* and our *Arrearage  
Management Program*

## GOVERNANCE

Governed by a  
Board of Directors  
with representation  
from both Maine  
and ENMAX



Improved contractor screening with  
the implementation of ISNetwork



**>90**  
**VENDORS**

onboarded through  
ISNetwork

**76.5%**

of customer calls  
answered within  
30 seconds



**10-WEEK**

training program to  
onboard new customer  
care representatives