

2017

Fast Facts

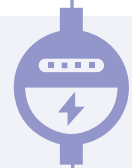
ENMAX

we're on for you®

Service in all we do

Key facts in the areas of Operations, Community, Customers, Environment and Financials:

OPERATIONS



963,829
retail metered
customer locations
in Alberta



1,614 MW
owned and controlled



1.8M
outage minutes avoided
through distributed
automation technology



19,977 GWh
electricity sold

1.0
total recordable
injury frequency
(TRIF)



9,050 km
of wire in Calgary

\$3.6 M



invested in the
community through cash,
employee volunteer time
and in-kind donations

COMMUNITY



5,836
hours volunteered by the
ENMAX team to help our
community partners and
the people they serve

\$785,417



raised for the United Way of Calgary and
Area, including ENMAX-matched dollars

CUSTOMERS



82%
of customers surveyed reported
being "very satisfied"

1M+

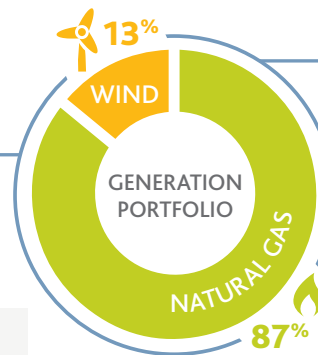
customer interactions
through phone, email
and live chat



662,000
residential, commercial
and industrial customers

39,600 kg

organic waste diverted
from landfills by employees
through our internal waste-
reduction program



FINANCIALS

\$40 M

dividend declared to
The City of Calgary

\$290 M

invested in Calgary's
transmission and
distribution system
and other assets

\$412.8 M

in earnings before
interest taxes, depreciation
and amortization (EBITDA)

\$5.6 B

total assets

\$132 M

net earnings from
continued operations



50%

of Alberta's grid-connected
rooftop solar installed
through ENMAX Energy

ENVIRONMENT